

All-in-One Payment Terminal PQR500

User Manual

Thank you for your purchase of PQR500 All-in-One Payment Terminal. Please read this guide before you use the device to ensure your safety and proper use of the equipment.

Please consult with the relevant service provider to know more about your device configuration as some features may not be available.

The pictures in this manual are for reference only, some pictures may not match the physical product.

The network features and availability depend on your Internet Service Provider.

Without the company's explicit permission, you must not use any form of copy, backup, modification, or translated version for resale or commercial use.

Indicator icon

-  **Warning!** May hurt yourself or others
-  **Caution!** May damage the equipment or other devices
-  **Note:** Annotations for hints or additional information.

1. About The Terminal

PQR500 is an All-in-One Payment Terminal that accepts QR payments, IC Card & Contactless Cards. It has a loud speaker, customer-facing display, merchant-side display, Type-C port for charging and a charging indicator LED.

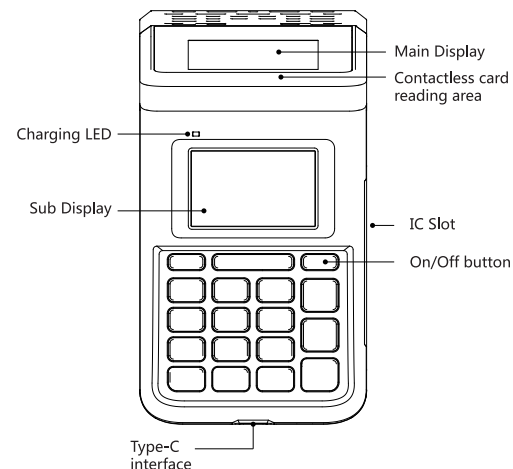


Figure 1

2. Terminal Set-Up

2.1. Opening/Closing Battery Cover:

2.1.1. Slightly press the cover buckle and lift the back cover upwards;

2.1.2. Insert the other end of the back cover into the slots on the terminal, then press the cover downward until you hear a click sound, to ensure closure;

2.1.3. After installation, make sure there are no gaps around the edges, otherwise repeat the process.

Note: If the back cover is stuck, please rotate the battery and try again.

2.2. Installing SIM/PSAM & Battery:

2.2.1. Lift the card holder slot cover and insert the SIM or PSAM card as required with the chip facing down into its respective slot as indicated in Figure 2;

2.2.2. Insert the battery plug into the corresponding socket of the machine as shown in Figure 2;

2.2.3. Place the battery in the battery compartment and place the connector towards the bottom right.

Note: 1. Please install the SIM / PSAM Card only when the terminal is turned off;
2. Before installing the battery, please check the appearance of the battery for any physical damage.

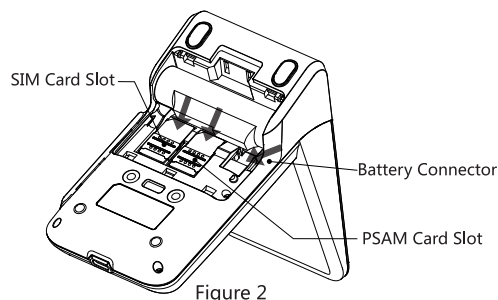


Figure 2

3. Terminal Operation

3.1. Power On / Off:

Long press the power button for 3 seconds until the screen turns on, or shows a prompt to shut down;

3.2. Payment:

Entering the amount and let the customer choose between the available payment methods to complete the transaction.

3.2.1. Card Payment (Optional):

Prompt the customer to either insert their IC Card, or tap their Contactless-enabled Card / Mobile Device near the card reading area of the Terminal. The Terminal will make a Beep sound to confirm the card has been read successfully.

3.2.2. Dynamic QR Code:

Prompt the consumer to scan the Dynamic QR Code displayed on the customer-facing Main display with their mobile phone.

3.3. Charging:

After installing the battery, connect the charging cable into the Type-C interface of the Terminal, and insert the other end of the cable into the included 5V/2A charger or a computer.

4.Attention

- 4.1. Only use the provided battery, cable and 5V/2A charger;
- 4.2. Before connecting the power supply to an AC socket for charging, check to make sure that the cable and power adapter are not damaged. Do not use if any damage is visible;
- 4.3. The device should be placed on a stable platform indoors and not in direct sunlight, keep away from liquids and do not expose to extreme temperatures, damp or dusty areas;
- 4.4. Do not insert any foreign objects into any interface, as this could cause serious damage to the Terminal or user;
- 4.5. If the Terminal does not operate as expected, please contact your service provider immediately. Users are not allowed to repair the Terminal themselves without authorisation.

Note: The configuration may differ based on your service provider and location. The above operations are for reference only.

E-Waste Disposal Declaration

E-Waste refers to discarded electronics and electronic equipment (WEEE). Ensure that an authorized agency repairs devices when needed. Do not dismantle the device on your own. Always discard used electronic products, batteries and accessories at the end of their life cycle; use an authorized collection point or collection center.

Do not dispose of e-waste into garbage bins. Do not dispose of batteries into household waste. Some waste contains hazardous chemicals if not disposed properly. Improper disposal of waste may prevent natural resources from being reused, as well as release toxins and greenhouse gases into the environment.

Technical support is provided by the Company's regional Partners.



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