E-waste Disposal Declaration

E-Waste refers to discarded electronics and electronic equipment (WEEE). Ensure that an authorized agency repairs devices when needed. Do not dismantle the device on your own. Always discard used electronic products, batteries and accessories at the end of their life cycle; use an authorized collection point or collection center.

Do not dispose of e-waste into garbage bins. Do not dispose of batteries into household waste. Some waste contains hazardous chemicals if not disposed properly. Improper disposal of waste may prevent natural resources from being reused, as well as release toxins and greenhouse gases into the environment.

www.pinetree.in

Manufactured in PRC

Technical support is provided by the company's regional partners.

Charge indicators

When charging the terminal, the power indicator lights red. When the battery is fully charged, the power indicator becomes green. If the battery level is low, the corresponding warning will be displayed periodically on the screen.

At a critically low battery level, the terminal will automatically shut down.

Switching the terminal on and off

To turn on the terminal, press the On/Off button. Please wait until the terminal would start working. Android operating system and application software loading may take time.

To turn off the terminal, press the On/Off button for a while until the system menu is displayed. Press "Shutdown" (the text may vary depending on the selected system language).

To switch the terminal to sleep mode or exit the terminal from this mode, briefly press the On/Off button.

Trouble-shooting

The terminal does not turn on

- Charge the battery.
- If the battery does not charge, please replace it.

Problems with mobile communication

- Bad mobile network connection may be caused by a poor signal strength. Move terminal closer to the window or to the open space to improve strength of the mobile signal.

The touchscreen does not work correctly or response slowly

- Remove any protective film from the screen.
- Make sure your fingers are dry and clean.
- The problem may be caused by the software problems. Restart the terminal.
- In case of physical damage to the screen, contact the terminal vendor.

The terminal is frozen

- If the terminal (software) is frozen and does not respond to user actions, restart it. To reset, press the On / Off key button for 6 seconds. Then the terminal will automatically reboot.

Standby time becomes too short

- Lower the energy consumption of the terminal. Wi-Fi and mobile communications are very energy-intensive. Use them only when necessary.
- Lower the backlight level. Turn off auto-rotate the screen.
- Close unnecessary applications.

Attention Note to installation and operation rules

- Please follow the instruction strictly when install and connect EFT POS terminal.
- Please note that the terminal can be used only with a specified power adaptor, exchange of such adapter with another type may cause the improper work or damage of the terminal.
- Do not damage the power cable and power adaptor. It can not be used any more if power cable or power adaptor is damaged.
- Before connecting the terminal to AC power supply please make sure whether the power supply socket meets the terminal operational voltage.
  It's recommended to use the socket with the fuse and a proper grounding.
  Using a power supply with improper characteristics may result in the failure of the terminal.

- Please keep the terminal away from any liquid splashes or media which provides electric conduction, otherwise it will cause short-circuit or damage the terminal.
- Please do not insert any unauthorised objects into any ports, this will damage terminal.
- Please use standard print paper in case of paper jam or printer damage.
- Please contact the qualified POS service engineer when terminal has malfunction. Users or other non-qualified POS engineers should not repair the terminal. User maintenance includes only dust removal from its surface without using any liquid.
- Any changes in schematics or disassembly of the terminal are strictly forbidden. It is also forbidden to use the terminal in any illegal way, offenders will stand the legal responsibility.
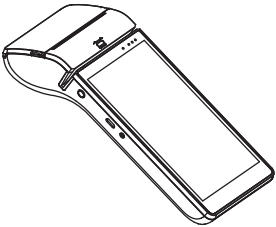
Android POS Terminal P2000L

User Guide

Thank you for purchasing the P2000L terminal.

For correct and safe use of the terminal, please read this manual.

The images used in this manual may not correspond to the current appearance of the device.

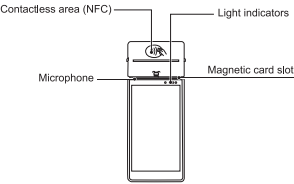*Reference signs:*

⚠ Attention! You can harm yourself or others.

⊕ Dangerous! You can damage the terminal or the surrounding devices.

The Seller retains the right of modification or improvement of the veracity, sufficiency and integrity of the information in this operation manual without informing in advance.

The Seller will not take legal responsibility for any consequences of using this product without following this operation manual and using not original spare parts.
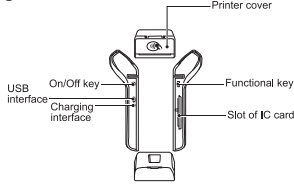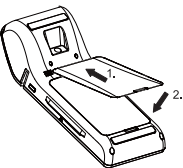
Description

① Front view

Contactless area (NFC)
Light indicators
Microphone
Magnetic card slot

② Back view

Flash light
Camera
Speaker
POGO contact pad
Battery cover

③ Side view

Printer cover
USB interface
On/Off key
Functional key
Charging interface
Slot of IC card
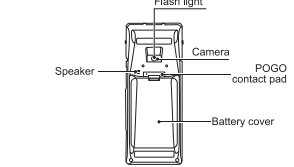
Back cover

① Install back cover
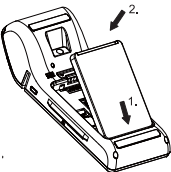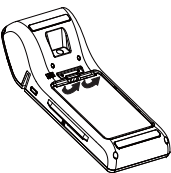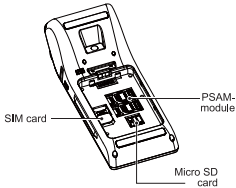

② Uninstall back cover

Battery
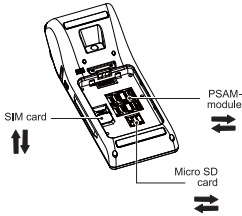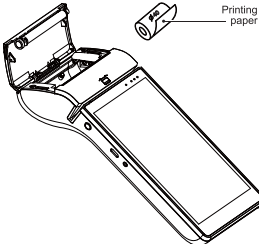
① Install battery

② Uninstall battery

SIM card

① Install SIM (UIM)

PSAM-module
SIM card
Micro SD card

② Uninstall SIM (UIM)

PSAM-module
SIM card
Micro SD card

Installation of the printer paper

Printing paper

Please note that the thermal paper must be installed with the correct side (as shown on the picture). Otherwise, printing will not be possible.

Charging the terminal

When using the terminal for the first time or after a long disuse, the battery can be discharged and it must be pre-charged before the terminal can be switched on.

⊕ Before charging, make sure that the battery is installed correctly and the battery cover is firmly closed.

⚠ To avoid damage to the terminal or explosion of the battery, use only the power supplies and batteries that come with the terminal or are officially supplied by the terminal manufacturer.